

**Canine (adult/puppy)
Client referral form**

Unit 13, Birch Estate, Birch Road, Eastbourne, East Sussex BN23 6PH

Owner's details	
Name:	
Address:	
Postcode:	
Telephone:	Mobile:
Email:	

Dog's details		
Name:	Sex: M F	Is dog insured?
Breed:	Age:	Insurance Company:
Colour:	Vaccination expiry date:	Policy Number:

Veterinary details (this section must be completed & signed by the dog's Veterinary Surgeon)
Veterinary Surgeon:
Practice:
Address:
Postcode:
Telephone:

Veterinary assessment (injury/condition, area of caution etc. Please attach history, xrays, instructions as required)
Is the dog on medication: if so what?
IN YOUR OPINION, IS THE DOG NAMED ABOVE IN A SUITABLE STATE OF HEALTH TO UNDERGO HYDROTHERAPY TREATMENT?
YES <input type="checkbox"/> NO <input type="checkbox"/>
Signature of referring vet _____ date _____

I/WE DECLARE THAT I/WE AM/ARE THE LEGAL OWNER(S) OF THE DOG NAMED ABOVE & THAT THE INFORMATION SHOWN ON THIS FORM IS CORRECT. FURTHER, I/WE HAVE READ & FULLY ACCEPT THE TERMS & CONDITIONS PRINTED OVERLEAF.
Signature(s) _____ Date _____



Unit 13, Birch Estate, Birch Road, Eastbourne, East Sussex BN23 6PH

AbilityHound operates the following Terms & Conditions:

- Dogs/Cats will not be treated without the prior authorisation of their Veterinary Surgeon.
- **AbilityHound** will require proof of the vaccination record prior to commencement of treatment.
- All treatment courses, including those to be part of an insurance claim, must be paid for in advance. Individual treatment sessions (ie fitness swims/puppy swims) must be paid for on the day of appointment.
- Session fees will be charged in full if an appointment is broken or cancelled without 24hours notice.
- Dogs/Cats with infectious or contagious conditions such as Ear, Eye or Skin Infections, will not be treated. Owners are advised to postpone appointments until the condition is clear.
- Owners must notify **AbilityHound** if, during the course of treatments, the dog's/cat's injury or condition worsens, or if the veterinary surgeon advises that the treatment is stopped or suspended.
- Bitches in season will not be able to swim until after their season has finished.
- **AbilityHound** reserves the right to refuse treatment to any dog/cat where deemed in the best interest of the animal.
- Owners are requested not to feed their dog/cat for at least 3 hours before attending an appointment, & to ensure the dog/cat has been to the toilet before arriving.
- When not undergoing treatment, all dogs must be kept under control & must be kept on a lead, with the exception of dogs unable to walk without assistance.
(Cats should be in a pet carrier & wearing a harness prior to arrival)
- All dogs/cats receive hydrotherapy treatment entirely at their owner's risk.
- **AbilityHound** cannot be held responsible for any loss or damage to vehicles or personal property, howsoever caused, whilst on company premises.
- It is the owner's responsibility to clear up after their pet while on company premises & in the surrounding environment. Poo bags are available at reception.
- **Please bring a towel & if necessary a dog drying coat to your appointments.**